



**EDAP Conference  
Waste Services Presentation  
Carrington Hotel Katoomba  
May 2007**



## Presentation Outline

**Introduction: Veolia Representatives**

**Company Structure**

**International & National Capabilities**

**Regional & Sydney Services**

**Resource Recovery Features**

**Partnership Gains (KPI's & Performance Management & Sustainability & NIMS & OH & S and Risk Management**

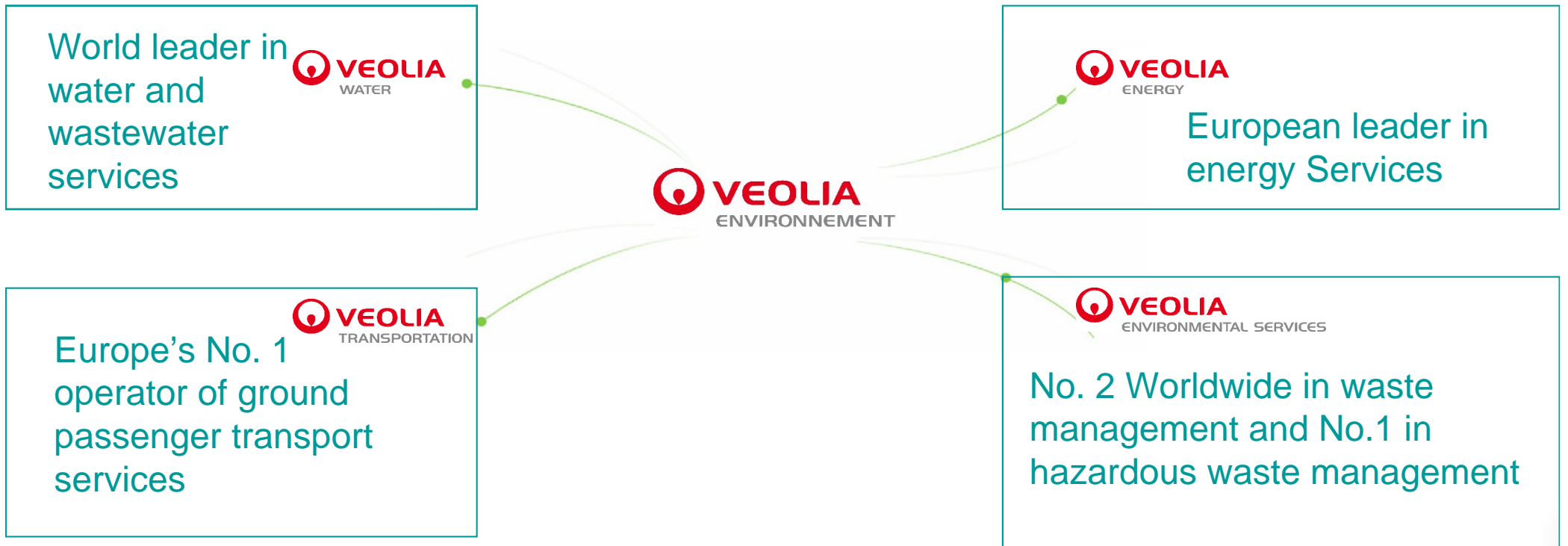


## Veolia representatives

- Mr Peter Pylp – Regional Sales Manager
- Mr Peter Lamb – Liquid Services Sales Manager NSW
- Mr Claudio Alcaino – Sydney Liquid Treatment Manager

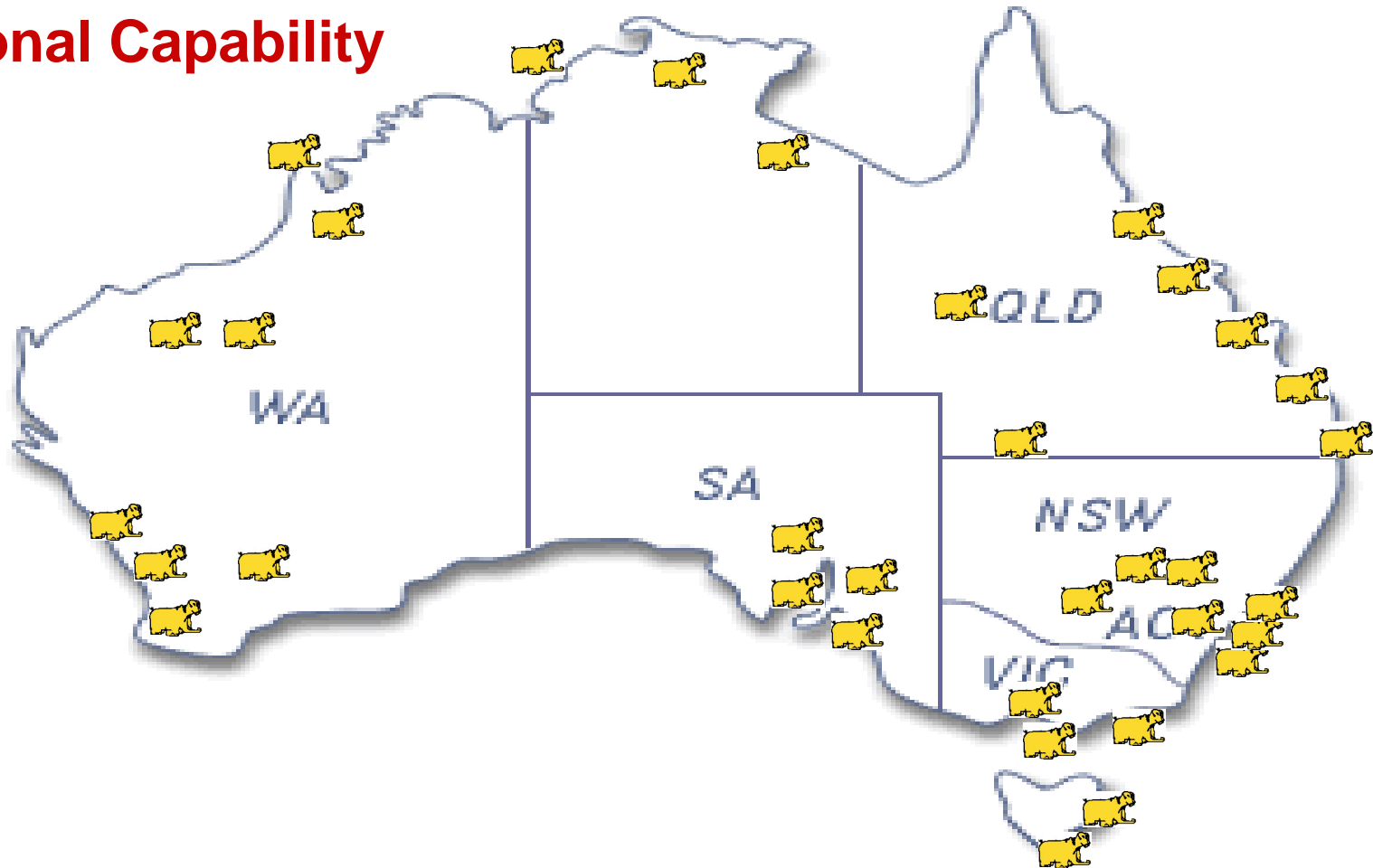


# Company Structure in Australia





# National Capability





## Regional Coverage

- ① Veolia have 28 Regional Depots throughout Australia
- ① Fully accredited sub-contractors where required
- ① All subcontractors comply with reportable KPI's
- ① In Country NSW partnerships in Orange, Mudgee and Cowra
- ① Seeking opportunities in other areas within NSW



# Sydney (Camellia) Liquid Waste Structure

Grease Trap  
Transport &  
Treatment  
Disposal

Tanker & ISO  
Container  
Wash Facility

Industrial  
(Group A &  
C and Hazardous  
Liquid Wastes

Special (Packaged Chemical  
Wastes) Facility



## **Sydney (Camellia) Liquid Waste Structure Main Service Features**

- ① DEC (NSW EPA) licenced transport, treatment and disposal
- ① Liquid tankers and vacuum fleet (fully trained operators)
- ① Grease Trap & Oily water collection, transport and treatment
- ① Site specific representatives
- ① Prompt & cost effective services



## Sydney (Camellia) Liquid Waste Structure Industrial Liquid Waste



### Liquid Waste Examples

- ① Hydrocarbon based waste
- ① Acids & Alkalis (caustic)
- ① Paint & Resins & Inks and dyes washwaters
- ① Contaminated Groundwaters
- ① Access to Unanderra (Wollongong) Hazardous Liquid Waste & Contaminated Soils Plant.



# Sydney (Camellia) Liquid Waste Structure Industrial Liquid Waste Transport & Treatment & Disposal





## Sydney (Camellia) Liquid Waste Structure Grease Trap Transport & Treatment & Disposal

### Grease Traps

- ① Servicing hotels, take aways, restaurants, canteens & all food preparation areas.
- ① Treatment by developing an organic sludge for soil enrichment via injection.
- ① 'Above Ground Grease Trap' rental options





## Sydney (Camellia) Liquid Waste Structure Grease Trap Transport & Treatment & Disposal

### Grease Traps

- 📍 NSW Country Partnerships:
- 📍 Above Ground Grease Trap Storage Tanks





## Sydney (Camellia) Liquid Waste Structure Tanker & ISO Containers Facility

### Tanker Wash

- 📍 Tanker wash cleaning of all road tankers
- 📍 Steam cleaning of heavy machinery or equipment during shut-downs
- 📍 Wash waters processed from tanker washing facilities & commercial premises





## **Sydney (Camellia) Liquid Waste Structure Special (Packaged Chemicals)**

- ① DEC (NSW EPA) licenced transport, treatment and disposal
- ① New Business Segment
- ① Dedicated & trained & experienced personnel
- ① Services range from small pick ups, to site audits, and bigger contracts (Department of Defence).



## Partnership Gains for NSW Regional Councils - Today

- ① Waste Management Education Partnerships
- ① Cost Effective Compliance
- ① Assistance with relevant waste legislative requirements through Veolia's compliance team (refer later slides)
- ① SAP capability to improve and automate business processes



## Partnership Gains for NSW Regional Councils - Tomorrow

- ① New Service Partnerships: Alternative fuels programs like Blue Circle Southern Cement and Macquarie Generation.
- ① Packaged wastes (special waste) services including country collections.
- ① Future domestic waste contracts



## Partnership Gains for NSW Regional Councils Key Performance Indicators (KPI's)

Key Performance Indicators shall cover the following general areas:-

- ① Safety & Health
- ① Cost & Financial Management
- ① Reporting Criteria & Frequency
- ① Waste Management & Minimisation
- ① Service & Performance Standards
- ① Environmental
- ① HR / IR



## Partnership Gains for NSW Regional Councils Reporting and Performance Management

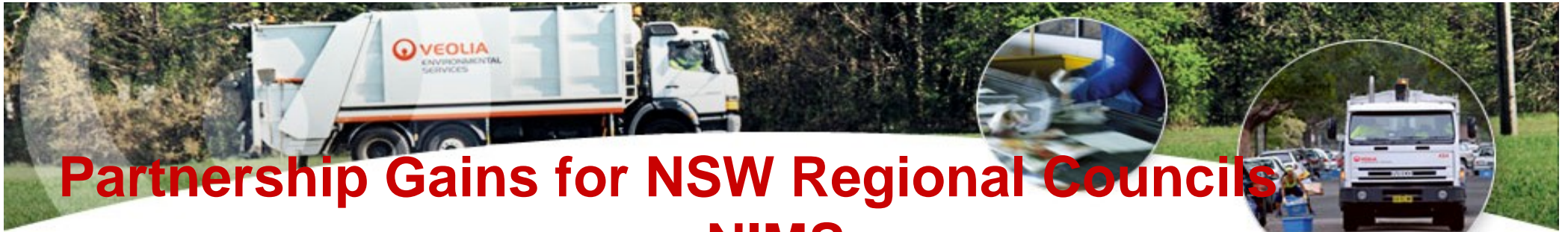
Veolia if required will prepare reports to any councils to include, but not limited to:

- 📍 Weekly Reports & Monthly Reports
- 📍 Quarterly Reports & Annual Reports
- 📍 Compliance Reports
- 📍 Conformance outcomes



## Partnership Gains for NSW Regional Councils Sustainability

- ① Commitment to sustainable development since mid-90's
- ① Commitment to greenhouse gas reductions
- ① World leading research in bioreactor technology
- ① Integrated sustainability reporting for clients



## Partnership Gains for NSW Regional Councils NIMS

**Veolia has developed and implemented a National Integrated Management System (NIMS) to assist in meeting the corporate objective of business through sustainable development.**

NIMS is certified to the following standards:

- ① ISO 9001, Quality Management Systems
- ① ISO 14001, Environmental Management Systems
- ① AS/NZS 4801, OHS Management Systems

Beyond compliance in OH&S, Environment and Quality Management



# Partnership Gains for NSW Regional Councils OH&S Management

## National

- ① Business Standards and Development Committee meetings
- ① Industry Groups – Waste Management Safety Advisory Forum
- ① Safety Alert and Hippo Station Communication program
- ① Legal council monitoring & advice on Legislative changes

## State

- ① Compliance Team – OH&S, Environment, Quality and Risk Management available to assist.



## **Partnership Gains for NSW Regional Councils Risk Management**

**All Veolia services and activities to NSW Regional Councils are carried out in a manner that minimises, as much as is practically possible, the risk of harm to any person or the environment. To achieve this, an appropriate risk management process must be applied to:**

- ① **All workplaces & Plant**
- ① **Substances & Materials**
- ① **Tasks & Process, and/or**
- ① **Associated systems of work.**



**Many thanks for the opportunity to  
further expand on our services  
to your Councils & Communities**